



## **Specific experience currently required at Citizens Advice - Nottingham and District**

There are currently three vacancies for Trustees at Citizens Advice Nottingham and District. We have a need for skills and expertise in Public Relations, Marketing, Fundraising, Business Administration and Law.

Citizens Advice Nottingham and District provides free, confidential and impartial advice to the citizens of Nottingham and the surrounding district, and campaigns on big issues affecting people's lives. Our goal is to help everyone find a way forward, whatever problems they face.

Like all Citizens Advice local offices, we are an independent charity and a member of the national umbrella organisation of Citizens Advice in England and Wales. The national organisation represents the interests of the wider service and campaigns on behalf of the whole.

Volunteering remains the background of our organisation. We currently have over 70 active volunteers across a range of roles - advisers, assessors, administrative workers and trustees - and a paid staff team of 39. We regularly recruit new volunteers and train them using a comprehensive, well regarded training programme.

In addition to providing advice, we gather information about problems which are common to our clients. Together with Citizens Advice and partners we use this evidence to inform and influence legislators and policy makers.

The organisation is largely funded through public sector contracts, grants and service level agreements. We would like to generate complimentary, sustainable, funding streams which cover those potential clients currently excluded from receiving advice.

Although Citizens Advice is a household name, few realise it is a charity and not Government funded. We therefore have a need to raise our profile in the wider community and this also includes a need to understand fully our legal obligations.